



4th ANNUAL REPORT

1.7.13 to 30.6.14

HANZA Inc., ABN. 31 219 342 807

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REPORT FROM THE PRESIDENT:

I am privileged to be able to report on the activities of HANZA during the past financial year. I have been fortunate that the same dedicated group of members still comprise the Committee of Management (COM) and any achievements in this 4th Annual Report are due to their work and the work of our members and I sincerely thank them all.

It is pleasing that the work of two members of the HANZA COM have been recognised with the awarding of an OAM to Beris Campbell in 2011 and an OAM to Carmel Hurst in 2014. Congratulations to them both.

Highlights of the year have been:

- Launch of Community Connections Inc. Canberra. HANZA provided keynote address.
- Department of Health Homeshare Reference Group established. HANZA representative delivered opening paper and has a continuing role in the group.
- “Start-up Workshop” for new homeshare programs presented by HANZA
- HANZA became a member of International Homeshare Network
- HANZA members of two new regional homeshare programs and the self-funded homeshare program in Geelong attended HANZA homeshare practice training.
- Homeshare International accepts HANZA proposal to host the 4th World Homeshare Congress in November 2015.
- Indications that HANZA members are networking for mutual support and benefit
- Increased interest by HANZA members in extending homeshare for people with disabilities
- Liaison with HANZA members in regard to submissions to the paper on Key Directions for the Commonwealth Home Support Program Discussion Paper.
- A substantial HANZA submission to the above Discussion Paper

Challenges of the year and into the future:

- Re-establishing homeshare programs in New South Wales and New Zealand
- Maintaining recognition and appreciation that the agency sponsored, monitored and supported model of homeshare is the model that has been shown by research to work and it is the model that HANZA supports and its members embrace.
- Accessing the data necessary to show that homeshare in Melbourne has worked in the long term.
- Promoting strategies to reduce the traditional “slow start” of emerging homeshare programs in times of fiscal restraint.

HANZA Inc. COMMITTEE OF MANAGEMENT:

President:	Shirley Anderson, BSW (Hons)
Vice-President:	Annette Madden, RN (Ret) RM, Dip.Mgmt.
Secretary:	Carmel Hurst, OAM, RN (Ret), FCNA.
Treasurer:	Alexis Hughes, BA (Melb)
Ordinary Members:	Beris Campbell, OAM, BA Dip.Soc.Studs.(Melb) Lyn Grocke, Physio.(Ret) Grad.Dip.Gerontology Joan Crawford, PSM.

BIGGEST TASKS HANZA HAS UNDERTAKEN:

1 Striving for an appropriate funding stream for Homeshare.

Why is this a struggle? The answer lies in the beginnings of Homeshare in Australia, which was of course in Victoria. In 1997 Carmel Hurst learned of Homeshare, a service to assist older people to continue to live in their homes if that was their wish. She gathered together a group of health professionals who developed a strategic plan to get such a service going in Melbourne. Mecwa agreed to auspice the project. The group set to work raising funds from various philanthropic organisations, then local government grants and some government funding. Here in part lies our present problem.

Everyone involved in service provision knows well the skills of making a service “fit” the criteria for the funds offered. The late Warwick Bruen, then Assistant Secretary, Community Care Branch, Commonwealth Department Health and Ageing, spoke at the 1st National Homeshare Workshop held in Melbourne in 2004, and told us that our biggest problem was that Homeshare was a **new service** and that it would take a very long time to get the correct funding for a new service. How right he was! He also advised us on ways to proceed and urged us to keep going. We were further encouraged by former Victorian Minister for Aged Lisa Neville who stated that Homeshare was “**outside the box**” and a **new service**.

So why is an appropriate funding stream so important for Homeshare? It is simply because if the funding stream does not fit the purpose of the service then the reporting requirements do not count the real outputs and outcomes of the service.

The real measurable output of Homeshare is hours or period of time – days, weeks, - of actually HOMESHARING. This is where the value for money can be proven. This is what the service sets out to give, weeks, months or years for a disabled or older person to live in their own home with some affordable live-in support and importantly weeks of affordable housing for another person.

The value of Homeshare for the householder is someone coming home most evenings to catch up on the day, to share a meal, watch some television together. Someone in the house overnight, someone connecting the householder to the community, and someone who also helps around the house for about 10 hours per week. Someone who prevents or delays, for the householder, admission into residential care and facilitates earlier home discharge from hospital. The value of Homeshare for the homesharer is affordable housing, connection to community, company, a home away from home and the opportunity for new experiences. The value of Homeshare for the community is that it increases social cohesion and is environmentally responsible as it maximises the use of the available housing stock. Homeshare is value for money support in the community.

HANZA has spent a great deal of time and effort over the years on the problem of an appropriate funding stream for Homeshare. HANZA welcomed the opportunity to lodge a submission in June 2014 in response

to the “Key Directions for the Commonwealth Home Support Program Discussion Paper” . Main thrust of the HANZA submission was to request the “Acceptance and expansion of the Homeshare program as a new development and new service type for the Home Support Program.” HANZA pointed out that Homeshare is not included in the HACC – Current service groups and Service Types nor is it part of the NRCP – current service types. Within the service types available there are two groups., “Assistance at Home” and “Social Participation – Social Support” HANZA suggests that Homeshare fits and should be added into the service list under “Assistance at Home”. HANZA awaits, with hope, the outcome of the Key Directions for the Commonwealth Home Support Program.

2 Staging the 4th World Homeshare Congress 2015.

As early as 2012 HANZA began to think about how good it would be to host the bi-annual World Homeshare Congress in Melbourne and bring the Homeshare world to Australia.

In 2013 Beris Campbell and Carmel Hurst, at their own expense, attended and participated in the 3rd World Homeshare Congress in Oxford, UK. At the Congress, Carmel presented the Chairman of Homeshare International with the HANZA offer to host the **4th World Homeshare Congress 2015** in Melbourne. There were other contenders but our bid was very well received in spite of reservations and anxiety about travelling such a long way and was successful! So it is on **MELBOURNE 5th and 6th NOVEMBER 2015**.

Planning commenced immediately, post Oxford and the pace has stepped up enormously in 2014 with the HANZA COM increasing its monthly planning meetings to fortnightly. The World Congress is a huge undertaking for a small committee and for an organisation with scant financial resources. One of the HANZA COM members has underwritten the cost of the Congress. This extremely generous and supportive action means that the Congress will definitely take place.

HANZA has regular communication with Homeshare International and agreed that the Congress theme would be “Homeshare Ticks the Boxes”. HANZA has engaged a graphic designer and a Congress Logo has been developed. HANZA is busy writing submissions to philanthropic organizations, regular supporters, targeted new opportunities and old friends for funds to put our plans into place.

We plan to have the 4th World Homeshare Congress website up and running by the end of 2014 so that early bird registration can start! The venue has been chosen and booked The ‘stunning’ Treacy Centre in Parkville, located in the lovely Royal Park and just near Melbourne University, is only a quick tram ride to the city. The Treacy Centre is a premiere venue for events in Melbourne. Please check out their website <http://www.treacycentre.com.au/>

We have also booked 20 rooms in a nearby hotel that has a special rate for Treacy Centre events. It is quite reasonable and has a spa, pool and gym. Each room can have 2 separate or 1 double bed. It is well recommended. <http://www.Tfehotels.com/VibeHotelsCarlton>

The program is taking shape. Following a preconference late afternoon reception, possibly at Government House, the first item the next day on the conference agenda will be “The Nan Maitland Memorial Lecture” given by Rhian Bradley, Chair, Homeshare International. The first keynote speaker will be Kirby Dunn from Vermont USA highlighting a long-standing and most successful Homeshare program using volunteers in a creative way. There will be an “Expo” showcasing and presenting a variety of programs here and abroad.

There are plans for debate, exposure to international research and more speakers on the second day. The HANZA AGM is incorporated into the program and of course there will be the Congress Dinner on Thursday evening. Weekend activities will be planned for the ‘lingerers’ and visitors after the Congress closes. How can you not be excited at the prospect of this Congress?

HANZA is depending on your support, attendance and participation. Please get the dates marked into your diaries now and start planning your contribution, your journey and accommodation. We understand that airfares are on special in October 2014 for 2015.

THE BIGGER PICTURE::

1 Homeshare, HACC and the Commonwealth

The release of the Commonwealth's Discussion Paper - "Key Directions for the Commonwealth Home Support Program" in May 2014, provided a great opportunity to bring Homeshare into the national discussion on aged care. In our response to the paper, HANZA argued strongly for acceptance and expansion of the Homeshare program as a new service type for the Home Support Program. We have suggested a new line be added to the list of services under the category, Assistance at Home: Assistance at Home – Homeshare.

We have argued that Homeshare rightly sits in this list as its object is to assist older people or people with a disability to live safely in their own homes with affordable live-in support. Safety and security at night have long been a recognized gap in home support services which Homeshare addresses.

We pointed out that HACC funding has been provided for the development of the Homeshare Program in different ways in several states since 2000. There are now three Victorian service providers funded under the HACC program covering the 4 metropolitan planning regions of this State and there is also a HACC funded Homeshare program in South Australia.

The Victorian Homeshare expansion project provides the best opportunity yet to demonstrate the value of Homeshare. The Southern Region program at Wesley Mission has been operating for 14 years now, so is a mature and well established program. The two new pilots in Eastern and North West regions are twelve months into the three year project and have now been granted an extension of time to prove themselves and the whole Homeshare program will be reviewed and evaluated in 2018.

2 Homeshare and the National Disability Insurance Scheme (NDIS)

As the NDIS started to roll out this year, it became necessary to introduce the Homeshare concept to the National Disability Insurance Agency and to discuss its application under the NDIS. Our HANZA member, Community Connections in the ACT, prepared an excellent submission on behalf of HANZA and presented it to the NDIA in Canberra along with a detailed study of the disability Homeshare service they have so successfully developed. The response has been very positive and HANZA members in other states are also raising Homeshare with the NDIA.

ACHIEVEMENTS OF HANZA MEMBERS

HANZA has 16 organisational members now and seven of these are full organisational members who are slowly and steadily growing their Homeshare programs. It is slow progress, as we have always known and requires lots of patience and persistence but progress is being made which is great.

Top performance award, if we had one, has to go to Lee Harrison at Community Connections in the ACT. Lee's program was established in late 2012 and in less than two years he has reached the very ambitious target of making 30 matches in the two year pilot! Well done Community Connections! Funding has been extended too which is another great achievement.

The new Vic programs got off to slow but solid starts and funding for the pilots has been extended from 2016 to 2018 which is great news.

A couple of our Associate members deserve special mention for making matches even though they haven't got funded programs but fit Homeshare in with other duties. Go Viv Beattie at Community Support South, Hobart!

Independent Disability Services, Melbourne have also been really innovative and by tailoring services to meet the needs of each individual disability client have managed a couple of very successful matches.

ESTABLISHMENT AND GROWTH OF HANZA SPONSORED COMMUNITIES OF PRACTICE (COPs)

Amazingly the HANZA CoP has been holding its teleconferences for two years this November! It still feels like such a new idea but we have now held eight bi-monthly meetings since the first one on 30th January 2013. The meetings are always lively and valuable – particularly for new workers and lone workers. We are very fortunate to have the wells of practice wisdom and experience of the founding coordinators of the Melbourne program as resources to the meetings. Participation in the meetings has increased this year as new programs have come on line and new workers started their exciting Homeshare journeys!

Participants' preparation for and involvement in discussions has been really impressive which is, of course, the key to a successful community of practice.

The CoP sessions have combined news exchange and program updates together with case studies and discussion of practice issues like screening and assessment. Some sessions have focused on specific and timely topics like presenting Homeshare to the NDIA, evaluation, developing the evidence base for Homeshare, self managed Homeshare and lots of others.

This year also saw the establishment of a Victorian CoP as the HACC Homeshare expansion project got underway. HANZA ran two training workshops for the new staff of the HACC funded projects and for the new program in Geelong – one in October 2013 and the second in February 2014. The first covered Start-Up challenges and the second looked at promotion and marketing as well as providing training in Homeshare practice. These were valuable sessions for the new Homeshare coordinators and were also useful for our Canberra colleague who faces the challenges of being a lone Homeshare worker. Establishing a Vic CoP was a great outcome of the training workshops. The group has been meeting regularly since April, learning from each other and from the experience and practice wisdom of HANZA's members.

INTERNATIONAL RESEARCH, TRENDS, NEWS:

Inspired by the 3rd World Homeshare Congress held in Oxford 4-5 July 2013, Homeshare International has established a research advisory group to be facilitated by one of its trustees Dr Alan Hatton-Yeo MBE, Communities for All Ages, UK. The work of the Research Advisory Group is, above all, to provide useful resources for the benefit of Homeshare practitioners internationally. This will be achieved by distilling information gathered internationally, and making it usable in different contexts.

There are interesting initiatives occurring all over the world in Homeshare and the issue we all share is the 'bulge' in the ageing community. This is driving us to conclude that Homeshare's time has definitely come!

The Research Advisory Group is expected to present a key session at next year's 4th World Homeshare Congress in Melbourne.

FINANCIAL INFORMATION.

HANZA finished the 2013/2014 financial year with \$4017.25 in the bank.

HANZA's main income came from:

- individual, associate and full membership subscriptions
- donations of \$255.
- payments for Community of Practice conference calls.

HANZA's main items of expenditure included Public Liability Insurance, website hosting, Community of Practice/Annual General Meeting conference calls and the submission of our financial statements to the Department of Justice.

Expenditure on the World Homeshare Congress in Melbourne has started to make inroads into HANZA's surplus and this trend will continue into the 2014/2015 financial year. It is expected that this situation will be relieved by grants from philanthropic and government bodies.

THE FUTURE

The challenges for HANZA have already been listed in the Report from the President. HANZA itself is in the best position in terms of its Strategic Plan that it has ever been. Homeshare in Victoria is stronger than it has ever been and Australia-wide there has been growth and great development.

HANZA COM looks to the lessons of the past to advise progress in the future. Over the years the requirements for success of a Homeshare program has been researched, updated and tested. Any Homeshare program experiencing a downturn in momentum are advised to contact HANZA sooner rather than later.

HANZA resources and expertise are there for its members. Just contact HANZA via email Beris Campbell campbellbsrl@bigpond.com or Carmel Hurst carmelmhurst1@bigpond.com

IMPORTANT FUTURE DATES FOR YOUR DIARY:

There is only one date all HANZA members really need and that is MELBOURNE, 5TH AND 6TH November 2015. The 4th World Homeshare Congress.

For all other dates see the HANZA 2015 CALENDAR which will be forwarded to you all in December.