



HANZA NEWS

December 2012

Issue number 10

Promoting Homeshare in Australasia

NEWS

CLIENT DIRECTED CARE AND HOMESHARE

Since our AGM on 15th November, HANZA members have been considering the topic of Client Directed Care (CDC) and its implications for Homeshare programs. We have learned more about the subject in the last few days and wish to take the discussion a stage further.

CDC is being formally introduced into the delivery of aged care packages and funding will henceforth be dependent on its inclusion. Documentation in our possession comes from a pilot program that has been established to trial the concept. It works like this:

Each of the aged care packages has a different dollar value:- CACP, EACH and EACH dementia, with this latter at the highest and CACP at the lowest. The amounts of each will be slightly increased, possibly to acknowledge the extremely heavy accounting burden likely under new arrangements.

By July 2013 all new packages will be required to embrace CDC accounting and remittance protocols while existing packages may remain as before until 2015, when all packages must include the new system. The official name of the new system is "Consumer Directed Care" The basic structure of the system is the division of services into 3 levels of support from minimal, medium and high level, with financial repercussions in each choice.

This news presents Homeshare with new challenges – as if it needed any! Under new arrangements, Homeshare will be able to be included within these funding blocks, but the structural straight jackets involved might suggest avoiding them at all costs. On the other hand, if we demonstrate that Homeshare is already a self directing program, perhaps we can have classic Homeshare included without needing to exclude crucial elements of the service.

There will be many different opinions about all this and final arrangements are not yet in place and interpretations will vary. Ho hum! The account of CDC above does not begin to explain it adequately. We in HANZA will have to study all this new information and I imagine we will dwell upon it again in the next newsletter.



HANZA AGM – Carmel Hurst, Joan Crawford, Michael Gelfand (UCCO)
Annette Madden, Beris Campbell.
Back row – Alexis Hughes, Denise Cooper, Shirley Anderson, Lyn Grocke



Liaison in Melbourne with Homeshare Ambassador Wendy Francis
L to R: Wendy, Carmel, Alexis and Shirley.

NEWS CONT.

Diversity in Community Housing HOMESHARE - The Australian Experience & Expansion

Leading Aged Services Australia (LASA) Vic held a well attended Community Care Seminar on 22nd November 2012 with its morning session on Diversity in Community Housing. Beris Campbell was invited to present our experience here in Australia of introducing and developing Homeshare.

Starting with the background of Homeshare development in the USA back in the late 70s, followed by the spread of the idea in the UK and Europe in the 90s; Beris went on to tell the Australian and NZ Homeshare story from the late 90s to the gratifying expansion that is happening now. A copy of the presentation slides is available for any HANZA members who would like to view it and a summary of the text will be posted on the HANZA website early next year.

An exciting outcome of the seminar is a constructive start on the development of training for Homeshare. LASA Victoria is a leading Registered Training Organisation (RTO) for the aged and community care sector in Victoria and will meet with Beris in the new year to start planning a program of training in Homeshare Practice and Program Management.

INTERNATIONAL HOMESHARE

Plans for the 3rd World Homeshare Congress in Oxford, UK are progressing apace.

Dates: 4th and 5th July 2013

Theme: **Homeshare: What works?** Developing the evidence base for Homeshare

Venue: Rewley House provides Congress venue and some accommodation.

Anyone decided to come to Oxford with us? Thus far Beris and Carmel will be attending with Beris having a starring role among the speakers (as usual).

AWARD

The first prize of the European Year of Intergenerational Solidarity 2012 (Social Entrepreneurs Category) was won by Typhaine de Penfentenyo, founder of Paris Homeshare "ensemble2generations". Congratulations Typhaine. Founded in 2006, this association has already helped more than 900 students find free or economic housing with the elderly in exchange for presence and/or some services. This meets both the solitude of the elderly and the lack of affordable student housing.

An extension of this program is currently being considered in Luxembourg, Switzerland and Japan.

THE NUTS AND BOLTS OF WORKING TOGETHER

COMMUNITY OF PRACTICE BY TELECONFERENCE

FOR YOUR DIARIES – 1ST COP TELECONFERENCE 1.30PM (MELBOURNE TIME) 30TH JANUARY 2013

At our 15th November teleconference it was decided to hold the first CoP meeting by teleconference on 30 January 2013. In the week before the event Kellie and Garth (Homeshare SA) will liaise with Beris to prepare for the meeting and will send out an email with joining instructions and an agenda. Basically the plan is to continue the discussion we started on the 15th of 'Managing expectations of Homeshare'. Notes of that discussion are included with the Conference proceedings accompanying this HANZA News.

REGULAR CoP MEETINGS

Feedback forms from the recent teleconference indicated that members are interested in more meetings that focus on practice skills. So we would like to propose that we put CoP into the HANZA calendar bi

monthly for a teleconference starting 30th January. The second one would be on 27th March, then 29th May, 31st July, 25th September and the Annual Conference would take place in November when broader issues can be covered. Is this achievable or too ambitious? Let's discuss this on 30th January 2013.

HELPFUL HINTS

Recruiting Homesharers – on the grapevine or the internet? (*Homeshare Victoria 'Update' August 2002*)

How do we find the homesharers for the older householders? Of course we try all sorts of methods to cast as wide a net as possible to achieve a rich 'pool'. Householders needs and what and who will work for them are enormously varied. International students doing post -graduate studies make wonderful homesharers for some but not for others. As we have discussed in previous issues, many householders seek mature people, perhaps semi-retired, who may have more time at home, as homesharers. So a range of recruitment strategies is needed.

As our program grows, word of mouth has become an important channel by which people become aware of what we are doing. Successful match partners are the best ambassadors for homesharing. But we must also advertise. We promote the program through the student accommodation offices of the Universities and tertiary institutions and particularly through the mature aged student organizations to attract the overseas, country and interstate students and mature aged people returning to study. Being 'out there' on the internet is also producing enquiries. These days many people use the Internet as an accommodation search tool. There are a number of sites for placing advertisements for homeshare opportunities. We have just started using these. Developing our own web site on which to post ads is another step we are planning.

But through these first two years, our most effective recruiting has been an eye-catching ad in the 'share accommodation' column of the classifieds in the Age newspaper. 'A SPECIAL HOMESHARE OPPORTUNITY!' - we announce, and give a brief explanation of the Homeshare program and list the suburbs where householders are located. A great variety of people respond. Advertising in local papers has been unpredictable but still useful for homeshares located a bit further out from the inner suburbs. Stories in the media, particularly on television and radio but also appropriate papers and magazines always produce a number of enquiries from both potential householders and homesharers.

The challenge for us then, of course, is to screen and select responsible, caring, people who are attracted to our homeshare concept and have a genuine interest in the lives and experiences of older people.

COMMUNICATION IS VITAL

Perhaps if I include jokes into this part of the newsletter I will have more chance of it being read. Hands up all those who read the newsletter. Prizes will be forwarded to all those who can prove it.

INFORMATION TECHNOLOGY

Our website (still not flash) has already proved to give some help to individuals around Australia. We will improve.

NEWS FROM HANZA MEMBERS AROUND AUSTRALASIA

OF INTEREST

Joanne Hoolihan, a Queensland Social Worker, has been employed by the Brisbane City Council to investigate Homeshare. The council is committed to provide HS as part of their aged care range of services. Good news. We have been talking to Joanne and helping her endeavours as much as possible. She attended our AGM workshop as an observer.

Uniting Communities - Adelaide.

Garth and Kellie made significant contributions to the AGM workshop, proof that they are working away at developing and improving Homeshare. Their CoP initiative deserves your support

Housing Resource & Support Service (HR&SS) - Vic

Uniting Care Community Options - Vic

This group is putting a toe in the water, starting education sessions on Homeshare with Beris. And thanks again to UCCO for providing hospitality and venue for the conference. Michael Gelfand of UCCO suggests that we should try SKYPE next time. We sure are not having much luck with the technology so far!

Mackay Regional Council

In Mackay we have enthusiastic Homeshare groupies who will not give up no matter what. They have transferred their allegiance to the local council when the former auspicing body could not see their way clear to continue to develop Homeshare. Our new representative is Eunice Donavon, a long time member of the group. Eunice had an unfortunate experience during the teleconference, when the building fire alarm went off and she had to miss most of the discussion.

Community Based Support South - Tas.

Viv is having a positive flurry of new HS applicants.

Queensland Community Care Network Inc.

Ken is talking up HS in Queensland.

Community Connections Inc.

Great news from Ian Ross in Canberra. He has received his contract to start Homeshare with 2 years funding. Of special interest is his discussions with public housing people who seem willing to use their properties for HS on a case by case basis, with (possibly/probably) no rent charged to the Homesharer, who will be classed as a 'carer'. Congratulations Ian! We love your homeshare logo!



Perth Home Care Services

Kate and Wendy made significant contributions to the teleconference and you should look at their website.

Carmel Hurst
For HANZA Inc.